

# LAFAYETTE PARISH WATERWORKS DISTRICT NORTH

## PRIVACY NOTICE

This privacy notice discloses the privacy practices for <http://lpwdn.myruralwater.com>. This privacy notice applies solely to information collected by this web site.

### INFORMATION, COLLECTION USE & SHARING

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

### SECURITY

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

**If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 337-896-8683**

### REFUND POLICY

All transactions submitted on this site are Non-Refundable. If you have an inquiry about a previously submitted transaction, please contact us immediately via telephone at **337-896-8683**.

### PAYMENT/ACCOUNT INFORMATION

Once your payment is submitted, the payment will be posted to your account within 48 business hours. If you have any questions regarding your current balance, or when your payment will be applied, please contact us immediately via telephone at **337-896-8683**.